



# How to Study ACI Operations Certificate

ACI – The Financial Markets Association is an exam body and exam preparation opportunities are delivered by third parties like training companies, business schools and authors.

Also various **national forex associations** offer their own preparation courses for the ACI exams. Please visit the website of your national forex association and check if they offer a prep course. You may also visit our global website to find national offerings.

The following list shows different companies which may help you with your exam preparation.

*“Setting the benchmark in  
certifying the financial  
industry globally”*

8 Rue du Mail, 75002 Paris - France  
T: +33 1 42975115 - F: +33 1 42975116 - [www.aciforex.org](http://www.aciforex.org)

## Austria:

---



### **Finance Trainer International Ges.m.b.H.**

Am Hundsturm 11

A-1050 Wien

Tel. +43 1 545 52 77

Fax +43 1 545 52 77 20

E-Mail: [wien@financetrainer.com](mailto:wien@financetrainer.com)

[www.financetrainer.com](http://www.financetrainer.com)

Finance Trainer is a specialised training and consulting company in the fields of treasury, ALM, risk management and derivative sales, which has been in business for almost 25 years. Since 1995 Finance Trainer is committed to support ACI in preparing additional benefits for its members worldwide and is pleased to offer preparatory courses for the ACI exams in particular through the unique Cyber School which is accessible from all over the world and by tailor made inhouse courses in German, English and French.

Name of trainers: Patrick Haas

- **Web based**

Language : English and German

Price : EUR 1.050 (no VAT)

Information/registration : [www.financetrainer.com](http://www.financetrainer.com)

Online ACI-style questions and answers (Cyber\*School) and online coaching by expert trainer

Duration: 6 months

400 pages of documentation, 1.000 questions

## Bahrain:

---



### Bahrain Institute of Banking and Finance (BIBF)

P.O. Box 20525

Manama,

Kingdom of Bahrain

Tel: +973 17815555

Fax: +973 17729928

Email: [infodesk@bibf.com](mailto:infodesk@bibf.com) / [nsaif@bibf.com](mailto:nsaif@bibf.com)

[www.bibf.com](http://www.bibf.com)

The Bahrain Institute of Banking and Finance (BIBF) has played a critical role in Bahrain's long-term success as the region's leading financial center. Since its inception in 1981, BIBF has been committed to providing the highest levels of training, education and professional development programs to the financial services industry in the Kingdom of Bahrain and the region. Its breadth of training, education and professional development programs covers all major business disciplines including Accounting; Banking; Insurance; Islamic Finance; IT; Management and Leadership expertise. BIBF also has a major emphasis in Academic and Executive development. BIBF's original remit was to provide training for the banking community in Bahrain. BIBF has evolved today into an internationally recognized training organization providing professional development to a worldwide market. BIBF has a clear strategy in pursuing strategic alliances, to not only deliver to new markets, but to focus on deepening Bahrain's strength in human capital and supporting the continued growth of its financial services sector. BIBF sees itself as a guardian of professional business training and development, with a commitment to offering new training opportunities for Bahrainis, in an effort to prepare them to take their place in a challenging global career space.

**Name of trainers:** Full time BIBF faculty - Subramanian Ravi, Senior Lecturer, Banking Department

#### ● Classroom style

Language	: English
Duration in days	: twice in a week: Monday & Wednesday. Totally 40 sessions. Each session is of three hours duration. We teach for both subjects DC & OC.
Usual trainer	: Full Time BIBF Faculty: Subramanian Ravi, Senior Lecturer, Banking Department.
Usual locations	: BIBF Premises
Fee per participant	: BD 1200.
Information/registration	: BIBF, P.O. Box 20525, Manama, Kingdom of Bahrain Tel: +973 17815555, Fax: +973 17729928 Email: <a href="mailto:infodesk@bibf.com">infodesk@bibf.com</a> / <a href="mailto:nsaif@bibf.com">nsaif@bibf.com</a>

## India:

---



### **Stratadigm Education & Training Private Limited**

Mr. Thyagarajan Balasubramanian

3<sup>rd</sup> Floor, Kodali Central,

Balaji Enclave - Phase II, Transport Road

Near Diamond Point

Secunderabad – 500 009

Phone: 91 40 4012 3624, Mobile: 91 98661 86249, Fax: 91 40 2771 7047

E-Mail: [info@stratadigm.biz](mailto:info@stratadigm.biz) / Web Site: [www.stratadigm.biz](http://www.stratadigm.biz)

Mr. Kushal Bhagi

314, Sai Chambers, Santacruz (East),

Next to Syndicate Bank

Mumbai – 400 055

Phone: 91 22 6678 7556, Mobile: 91 98204 82072

E-Mail: [info@stratadigm.biz](mailto:info@stratadigm.biz) / Web Site: [www.stratadigm.biz](http://www.stratadigm.biz)

Stratadigm is India's leading training and consulting company focused on servicing client needs in the banking and financial services domain. It is the preferred training partner for 8 of the world's leading banks, IT and Consulting companies, KPOs and BPOs from the U.S., Germany, France and U.K. and many Indian Banks, Investment Banks and Brokerage Houses. Having trained more than 14,000 employees at different levels of the corporate hierarchy in its client organisations, it has emerged as the leading provider of educational services for professionals interested in furthering their career prospects. The company works closely with its trainees/program participants in their continuing professional education endeavours. It has helped many associates get international certifications from leading industry bodies from across the world. Stratadigm is promoted by professionals from the BFSI industry with the core delivery team having over 100 years of combined experience in the foreign exchange markets gained from their dealing & trading and back-office activities in USA, UK, Hong Kong and India. Many of the core team members also have excellent academic credentials like MBA from the IIMs and CA/CFA (USA) etc.

**Name of trainers:** Sampath Jagannathan, A. C. Reddi, Ravi G, Muralidharan V and Sushil Sharma

Language	: English
Duration in days	: 15 days or 120 hours spread over a period of time
Usual trainer	: A C Reddi and Muralidharan V
Usual locations	: Hyderabad/Chennai/Bangalore/Mumbai/Pune/New Delhi
Fee per participant	: Rs. 15,000
Information/registration	: <a href="mailto:info@stratadigm.biz">info@stratadigm.biz</a> or contact the Hyderabad office at +91 40 4012 3624 or +91 98661 86249

## South Africa:

---



### Examready.com

Examready South Africa - Rod Place, 25 Finger Street

Cyrildene, 2198 Johannesburg-South Africa

Tel: +27 (0) 11 615-2203/3605 / Fax: +27 (0) 11 615-6668 / Mobile: +27 (0) 8 33 00 555 1

E-Mail: [enquiries@examready.com](mailto:enquiries@examready.com) / [craigrod@examready.com](mailto:craigrod@examready.com)

Examready London - 14 Lynford Gardens

Edgware - HA8 8UG London - United Kingdom

Tel: +44 (0) 7906 384 589

E-Mail: [enquiries@examready.com](mailto:enquiries@examready.com) / [craigrod@examready.com](mailto:craigrod@examready.com)

Examready Asia - 29 Chaleyer Street

Sydney - Australia

Tel: +61 (0) 419 840 166 / Fax: +61 (2) 9371 1575

E-Mail: [enquiries@examready.com](mailto:enquiries@examready.com) / [craigrod@examready.com](mailto:craigrod@examready.com)

Website: [www.examready.com](http://www.examready.com)

*Examready* specializes in the areas of Trading, Compliance, Risk and Soft Skills training and consulting, throughout Africa, the Middle East and Asia, with offices in Johannesburg, London & Sydney, Australia. *Examready* is deemed a market leader in the industry based on its unique programmed design, excellence in interlinking hard & soft skills and state of the art trading simulation models.

Name of trainers: Mr. Andre Kurten, Mr. Mervyn J King and Mr. Larry Raff

### • Classroom style

Language	: English, French & Chinese from 2010
Duration in days	: 5 days
Usual trainer	: depends on location
Usual locations	: Africa, the Middle East and Asia
Fee per participant	: depends on programme and location
Information/Registration	: <a href="mailto:enquiries@examready.com">enquiries@examready.com</a> / <a href="mailto:craigrod@examready.com">craigrod@examready.com</a>

### • CD Rom based

Language	: English & Chinese from 2010
Price	: part of programme fee.
Contact details	: Examready, as part of programme material

The CD Rom is part of Examready's patented, blended Learning & Model (both e-learning & face-to-face) that all candidates receive when enrolling for a programme.

### • Others

Examready International, has designed and patented, a state of the art Blended Learning model that encompasses both e-learning and face-to-face training in the workshop. All these components are facets of our 5-day, examination preparation programme and are all included in the to be quoted, programme fee. Mervyn J King, the author of the text, Back Office and Beyond™, a prescribed text for this examination, is part of Examready's facilitation team.



## Full Value Financial Services (Pty) Ltd

Suites 41 and 42 Tudor Park, 61 Hillcrest Ave,  
Blairgowrie, Randburg 2196, South Africa  
Tel: +27 11 7815678; Fax: +27 11 7815653;  
Email: [mike@fullvalue.co.za](mailto:mike@fullvalue.co.za) or [dushane@fullvalue.co.za](mailto:dushane@fullvalue.co.za)  
website: [www.fullvalue.co.za](http://www.fullvalue.co.za)

We strive to assist our clients in achieving their full potential, by providing financial training and consulting services that are professional, accurate, relevant and practical.

All our training presenters are ex traders who have extensive trading and training experience, who understand and empathize with the delegates.

Training is presented both in South Africa as well as internationally.

Name of trainers: Mike Sandler, Craig Thompson and Ina du Preez

### • Classroom style

Language	: English
Duration in days	: 3 - 5 days
Usual trainer	: Mike Sandler and Ina Du Preez
Usual locations	: Based in Johannesburg but have presented programs in a number of different countries including Namibia, Uganda, Botswana, Tanzania, Mozambique, Zambia etc
Fee per participant	: Approximately R10 000 but this varies from location to location.
Information/registration	: <a href="mailto:Dushane@fullvalue.co.za">Dushane@fullvalue.co.za</a>

### • Others

We conduct both "face to face" classroom type programs as well as "blended" programs i.e. part self study and part classroom sessions. The maximum number of delegates is limited to 12 per session so that the trainers can devote personal attention to each delegate. Our trainers go out of their way to ensure that the delegates understand and feel comfortable with the course material. After completing the classroom sessions we encourage our delegates to contact us should they have any problems etc when studying for the exam.



## Peter Skerritt & Associates

Derivatives & Financial Risk Specialists

### Peter Skerritt & Associates

P O Box 411575, Craighall, 2024, South Africa

Phone +27 11 884 9910

Fax +27 11 884 4824

Website : [www.peterskerritt.com](http://www.peterskerritt.com)

Peter Skerritt & Associates was established in 1993 to provide training and consultancy services to the South African and African wholesale financial markets. The company's mission is to provide practical, hands-on training to financial market practitioners, with an explicit outcomes-based focus.

- **Web based**

Language : English  
Usual trainer : Peter Skerritt, Emil Nysschens and Dr. Graeme West  
Price : USD 295.00  
Information/Registration : [drew@peterskerritt.com](mailto:drew@peterskerritt.com)

The Peter Skerritt & Associates Online Testing System contain topic tests in respect of the individual topics of the ACI Operations certificate syllabus as well as full mock exams in the same multiple choice format as the actual exam. The system provides candidates with detailed feedback on every question and a percentage score per topic in each of the mock exams.

- **Books or Home-study pack**

Language : English  
Author : Peter Skerritt & Associates  
Title : The ACI Operations Certificate distance-learning programme  
Price : USD 895 + DHL cost  
Information/Registration : [drew@peterskerritt.com](mailto:drew@peterskerritt.com)

Candidates enrolled on the distance-learning programme are provided with comprehensive study material as well as access to the Peter Skerritt & Associates Online Testing System. The study material have been prepared by expert faculty to accurately reflect the emphasis of the ACI exams. The Online Testing System contains topic tests in respect of the individual topics of the ACI Operations certificate syllabus as well as full mock exams in the same multiple choice format as the actual exam. An e-mail help facility is also available to submit queries concerning any aspect of the syllabus and answers are normally provided immediately or within 24 hours.

## The Netherlands:

---



The Financial  
Markets Academy

Geelvinckstraat 56, 1901 AJ Castricum, The Netherlands

Email: [info@tfma.nl](mailto:info@tfma.nl)

Website: [www.tfma.nl](http://www.tfma.nl)

Tel: 0031 6 266600671

The Financial Markets Academy (TFMA) is a Dutch training company. With Lex van der Wielen as a senior teacher, TFMA is one of the only providers that is able to offer exam courses for all of the three ACI Exams: the Dealing Certificate, the Operations Certificate and the Diploma. TFMA has its own publisher, *Financial Markets Books*, that publishes text books for all of the three exams and books with trial questions and elaborated answers.

### • Books or Home-study pack

Title : Operations Handbook for the Financial Markets Professional  
- A guide to the ACI Operations Certificate  
Author : Lex van der Wielen  
Language : English  
Price : EUR 65,-  
Where available : [www.tfma.nl](http://www.tfma.nl)

Title : 150 Trial Question and Answers for the ACI Operations Certificate  
Author : Lex van der Wielen  
Language : English  
Price : EUR 55,-  
Where available : [www.tfma.nl](http://www.tfma.nl)

### • Classroom style

(in-house training up to 15 participants)

Duration : 3 days ( a minimum of one year working experience is recommended)  
Price : 6,000 euro plus expenses  
Language : English, German and Dutch  
Material : All participants will receive a free copy of the Operations Handbook for the Financial Markets Professional  
Information : Lex van der Wielen 0031 6 26600671

## United Kingdom:

---



### Lywood David International Limited

Warren Cottage, Melfort Road, Crowborough, East Sussex, TN6 1QT,  
United Kingdom

Phone: +44 1892 652806

e-mail: [training@lywood-david.co.uk](mailto:training@lywood-david.co.uk)

website: [www.lywood-david.co.uk](http://www.lywood-david.co.uk)

Since its' formation in 1992 Lywood David International Limited's products and services have been used by over five hundred financial institutions world-wide. The company can boast open training events and bespoke consultancy commissions for individual client institutions across the five continents. With growing emphasis on professional qualifications for the financial markets the company has designed and presents a range of specialist events for candidates for ACI - The Financial markets Association industry standard qualifications: the ACI Dealing Certificate, ACI Operations Certificate and ACI Diploma. To this end the company has worked with the Irish, Swedish, Russian, Polish, Croatian, Israeli, Slovakian, Kuwaiti, Qatari and Tunisian ACI/Forex Clubs and in many other overseas locations for financial institutions and banking institutes on a bespoke basis. These courses have been presented for local centre candidates on a FIXED PRICE basis - an extremely cost effective method preferred by many local ACI associations and financial institutions.

**Name of trainers:** Phil Parker - Managing Director, Muj King - Principal Consultant, MJK Consultants, Steve McGann - Principal Consultant, Techne Associates.

### • Classroom style

Language	: English
Duration in days	: 3 days - including PC based mock (trial) examination
Usual trainers	: Phil Parker, Muj King
Usual locations	: twice a year in London and various overseas locations
Fee per participant	: London <b>GBP 995.00</b> (plus UK VAT - currently 20%) - next London ACI ACADEMY presentation <b>5<sup>th</sup> to 7<sup>th</sup> March 2012</b>
Information/Registration	: <a href="mailto:training@lywood-david.co.uk">training@lywood-david.co.uk</a>

### • Others

In addition to regularly held open courses, *Lywood David International Limited* is offering fixed price training courses for in-house presentation in the local centre for internationally-based ACI / Forex Associations, Banking institutes *and* individual financial institutions.

**Price** : 3 days training @ **GBP 2,950.00** (plus UK VAT - currently 20% for presentation in UK).

The fixed price includes training presentation (delivered in English), all training materials, text books (350 pages for the ACI Operations Certificate) practical exercises including a full "Mock" (trial) examination. A complimentary copy of Multimedia TradeWind Limited's unique **ACi-train** i-phone app module OPS study aid is included in the course fee. The fixed price quoted is for training presentation only, for courses in international locations additional presenter's travel (Business class airfares outside Europe) and local hotel accommodation costs will also apply. All the client needs to provide (alongside up to fifteen participants) is a suitable training room and necessary equipment.



## Multimedia TradeWind Limited

Warren Cottage, Melfort Road, Crowborough, East Sussex, TN6 1QT, United Kingdom

Phone: +44 1892 652806

e-mail: [mmtw@lywood-david.co.uk](mailto:mmtw@lywood-david.co.uk)

website: [www.lywood-david.co.uk](http://www.lywood-david.co.uk)

Multimedia TradeWind Limited, a member of the *Lywood David International Group*. The company's objectives are the design and development of PC based dealing simulation software and distance learning products to the financial services industry. The company's PC based products include the WINDEAL suite of dealing simulations (WINDEAL *for Spot FX* and WINDEAL *for Money market*) and WinFOREX, the unique PC based study aid for ACI Examination candidates. The company boasts WINDEAL and WinFOREX Site licence clients – being financial institutions and banking institutes across the globe with many hundreds of individual candidates purchasing the WinFOREX Single User licence products. The latest product is ACi-train an i-phone app featuring interactive multiple choice questions and accompanying texts.

Names of trainers: Phil Parker, Managing Director

### • I-phone app (NEW for 2012)

Language : English

Price : **ACi-train** app: **GBP 4.99** from the Apple apps store. Please see Multimedia TradeWind Limited on-line price list for individual **ACi-train** testfiles (prices from **GBP 3.99**).

Multimedia TradeWind Limited are now offering a comprehensive, effective and affordable i-phone based training resource towards the ACI qualifications, with interactive training testfiles covering all syllabus topics and featuring downloadable training texts and 'mock' (trial) examinations.

Contact details (buy on-line): **ACi-train** from the Apple apps store and testfiles from [www.lywood-david.co.uk/aci-train1.htm](http://www.lywood-david.co.uk/aci-train1.htm)

### • CD Rom based

Language : English

Price : **WinFOREX** Module DC Single User licence New LOWER New **LOWER** price: **GBP 140.00** plus p+p (or courier charges – if preferred)

A WinFOREX Site licence covering all three ACI qualifications is available for institutional purchasers. Site licence cost: **GBP 1,650.00** complete (all three Modules) plus p+p (or courier charges – if preferred)

Contact details (buy on-line): [www.lywood-david.co.uk/winforex1a.htm](http://www.lywood-david.co.uk/winforex1a.htm)

The WinFOREX product range consists of a series of unique PC based interactive Study aids designed specifically with the ACI Education examinations in mind. WinFOREX is however equally appropriate for more general product education and financial market training for Treasury personnel. WinFOREX Module OPS contains a database of over 900 interactive ACI and ACI style multiple-choice questions and a comprehensive accompanying text book - 350 pages for the ACI Operations Certificate (available as an Adobe \*.pdf file for on screen viewing or hard copy printing at extra cost - depending on licence purchased) complements the interactive training software which itself features dynamic on-screen feedback and cross referencing to the accompanying text for all multiple-choice questions. The WinFOREX debriefing reports, printable - depending on licence purchased, have many uses including as an aid to dealer selection and assessment.

- **Books or Home-study pack**

Title : **Treasury Operations Handbook** (published by Multimedia TradeWind 2010)  
Author : Philip J L Parker ACIB  
Language : English  
  
Price : Book only **GBP 35.00** and **GBP 85.00** (Book *plus* WinFOREX 'Lite' software)  
ISBN : 978-1-4461-9450-8  
  
Where available : [www.lywood-david.co.uk/mmtw4.htm](http://www.lywood-david.co.uk/mmtw4.htm), good financial bookshops and [www.amazon.com](http://www.amazon.com)

This **NEW** 400 page book is targeted at Treasury Operations professionals and specifically ACI Operations Candidates for whose ease of use the chapters and contents follow the ACI Operations Certificate syllabus. It is also useful for anyone whose financial effectiveness would be enhanced by explanations of the market, its core products and the Treasury Operations area.

## Marche Mondial Ltd

UCL – Malet Place Engineering Bldg  
Gower Street, London WC1E 6BT  
Phone: +44 20 7679 0362 or +1 917 7790527  
e-mail: [f.mack@marche-mondial.com](mailto:f.mack@marche-mondial.com)  
website: [www.mmknowledge.net](http://www.mmknowledge.net)

Our trainers (listed below) have 10+ years of experience in FX/Treasury dealing positions and operational roles in UK, Asia and NA and LATAM. We regularly design bespoke training programs meeting precise client objectives via a combination of blended classroom lectures, webcasts, WBT and originally design case studies based on our clients processes and systems. The learning experience is greatly enhanced by simulating lecture modules and methodology through our Bourse Trading Simulation® for cash trading. FDRS® for derivative simulations and eTraderEx® capital markets algorithmic trading simulation. Over the last decade we have delivered training programs to thousands of introductory to advanced level staff in 30 different nations in English, Spanish and French. Our audiences include graduates, middle to senior line managers, professional hires, middle office, operations and technology staff. We lecture executive education, MBA, MSc & PhD students in the UK and USA, and prepare staff for professional certificates exams like the ACI Dealing Certificate, ACI Operations Certificate, ACI Diploma exams.

Names of trainers: Maricar Obieta, Donald Lawrence, Bernard Lind, Bruce Weber

### • Classroom style

Language	: English, Spanish, French
Duration in days	: 5 days (40 hours) + practice exam + post mortem
Usual locations	: Central London & New York public course or your institutions requirements
Fee per participant	: Please call or email for details
Information/registration	: <a href="mailto:f.mack@marche-mondial.com">f.mack@marche-mondial.com</a>



## Markets International Ltd

Aylworth, Naunton  
Cheltenham GL54 3AH - UK  
Telephone: +44-1451-850055  
Fax: +44-1451-850367  
E-mail: [training@markets-international.com](mailto:training@markets-international.com)  
Website: [www.markets-international.com](http://www.markets-international.com)

Markets International Ltd is an independent company which provides both public and in-house training on financial markets and mathematics, risk management and other financial subjects. We specialise in the ACI exams - Dealing Certificate, Diploma and Operations Certificate - which we teach with a very high success rate both in London and on behalf of national ACI associations across a wide range of countries. All courses are 'workshop' in style, with numbers generally limited to a maximum of 12, and delegates work through extensive examples and practice exams. Our ACI Dealing Certificate and Diploma courses include a revision day, to ensure thorough preparation for the exams. We provide a free help line: candidates can contact us at any time until they take the exam, to discuss any problems.

Names of trainers: Bob Steiner

### • Classroom style

Language : English  
Duration in days : 2 days  
Usual trainer : Bob Steiner  
Usual locations : London and many European cities; also outside Europe  
Fee per participant : GBP 850 plus VAT  
Information/Registration : [training@markets-international.com](mailto:training@markets-international.com) or +44-1451-850055

### • Home-study / Distance-learning pack

Author : Bob Steiner  
Language : English  
Price : GBP 200 for all the written material; GBP 200 for a 3-month help-line.  
Where available : [training@markets-international.com](mailto:training@markets-international.com) or +44-1451-850055

Complete package (no other books are needed) including all the learning material, exercises and practice exams. An e-mail help-line is also available for questions about any of the material, exercises and exams.

### • Books

Title : Foreign Exchange and Money Markets  
Author : Bob Steiner  
Language : English  
Price : (Amazon, approximately GBP 59)  
ISBN : 0-7506-5025-7  
Where available : Booksellers such as Amazon

Comprehensive coverage of these topics.

Title : Mastering Financial Calculations  
Author : Bob Steiner  
Language : English  
Price : (Amazon, approximately GBP 30)  
ISBN : 978-0-273-70444-7  
Where available : Booksellers such as Amazon

Comprehensive coverage of the necessary calculations

## **MJK Consultants**

80 Downlands Royston SG8 5BY UK

T: 44 1763 241624

email: [mervyn.king@ntlworld.com](mailto:mervyn.king@ntlworld.com)

Tailor-made training for all aspect of Treasury, Risk and Back Office. Europe, Africa and Middle East

Name of trainers: Mervyn King

### • **Books or Home-study pack**

Title	: Back Office and Operational Risk
Author	: Mervyn King
Language	: English
ISBN	: 978-1906659363
Price	: GBP 65
Where available	: Harriman House

### • **Classroom style**

Language	: English
Duration in days	: 3/4 days
Usual trainer	: Mervyn King
Usual locations	: as required
Fee per participant	: N/A – on application based on numbers, venue etc
Information/Registration	: T: +44 1763 241624, email: <a href="mailto:mervyn.king@ntlworld.com">mervyn.king@ntlworld.com</a>

## Rolland Consultancy

Treetops, Weare Street

Capel Surrey RH5 5JA

Tel: 01306 711889

Email: [gail@rollconsul.demon.co.uk](mailto:gail@rollconsul.demon.co.uk)

Rolland Consultancy provides training and management consultancy to financial institutions globally. Established in 1992 we bring more than twenty-five years of experience of financial markets, but still maintain a strong emphasis on ensuring all our training is relevant to today's marketplace. We provide training in all major markets, including FX & money markets, and also specialise in infrastructure training, enhancing understanding of the institutions and individual roles that form today's marketplace.

Name of trainers: Gail Rolland

### • Classroom style

Language	: English
Duration in days	: 3
Usual trainer	: Gail Roland
Usual locations	: Available in any location
Fee per participant	: Only provided on an in-house basis that can be tailored to the client's requirements
Information/Registration	: <a href="mailto:gail@rollconsul.demon.co.uk">gail@rollconsul.demon.co.uk</a>